MASL

SINCE 1680

Mr. Simon Terza was employed at our establishment from May 26, 2025, to April 13, 2026, working in the service department.

During his employment, Mr. Terza impressed us with his friendly, courteous, and professional manner in dealing with our guests. He demonstrated solid expertise in the service field and consistently applied his knowledge confidently and efficiently in practice. Even in stressful situations, he maintained a clear overview and worked reliably and in a well-structured manner.

Mr. Terza showed a high level of commitment and sense of responsibility. He always kept his workplace clean and well organized.

He carried out his duties to our full satisfaction.

We thank Mr. Terza for his work and wish him all the best and continued success in his professional and personal future.

Goller Michaela – Hotel Masl

April 12, 2026

Hotel Masl GmbH
Unterlände 21
A-4020 Mühlbach/Salz (BZ)
St. Nr.: ATU24502 02856330218

sea chefs Cruises Ltd | P.O.Box 59605 | CY-4011 Limassol | Cyprus

Confirmation of Employment Letter

14.01.2024

Dear Sir/Madam,

We hereby confirm that **SIMON TERZA** was employed by sea chefs Cruises Ltd as a **Senior Kellner / Senior Waiter** onboard the passenger cruise ship **Mein Schiff 3**.

His/her Contract as a **Senior Kellner / Senior Waiter** started on **05.09.2023** and ended on **14.01.2024**.

Yours sincerely,

SEA CHEFS MALTA LTD

Soenke Timm
Client Service Manager

sea chefs House
12 Kosta Katselli Street
CY-4102 Agios Athanasios
Limassol - Cyprus

Tel. +357 25 20 66 66
Fax +357 25 75 11 60
www.seachefs.com

Managing Directors
Malcolm Cullen
David George Tidmarsh

REG No. HE224616
VAT No. CY99000080Z
TIC No. CY12224616E

REFERENCE LETTER

This is to confirm that **Simon Terza**, born **04.08.2003**

was employed by
***sea**chefs Cruises Ltd.*, Limassol, Cyprus, from **05.09.2023** until **14.01.2024**

in the capacity of

Senior Kellner / Senior Waiter

On board the cruise ship
Mein Schiff 3 from **05.09.2023** until **14.01.2024**

Mein Schiff is the premium deluxe cruise ship of TUI Cruises. The vessel's concept is focussed on relaxation, comfort, health and well-being for passengers who are choosing the ***Mein Schiff*** for an individual vacation and for its excellent service.

A wide range of international restaurants, exclusive bars, a spectacular spa area, a significant number of staterooms with spacious balconies, relaxation areas on deck and broad public areas create an atmosphere of comfort for body and soul.

Our crew is committed to exceed expectations of our guests with genuine enthusiasm, extensive expertise, passion and attitude which makes them feel it's ***Their ship***.

Simon Terza's area of responsibility as **Senior Kellner / Senior Waiter** on board included:

- Responsible for the workflow in the assigned service area and the related administrative work, in close cooperation with the supervisors.
- Create a warm and inviting environment for our guests.
- Responsible for being knowledgeable about all menu items and accurately taking and entering guest orders into the system, while ensuring a comfortable and genuine experience for the guest.
- To have professional knowledge of food and beverage preparation, service standards, guest relations and etiquette, and to have knowledge of appropriate table layout, service utensils and menu items. The menus have to be memorised (within the shortest time) and the food and drinks presented in detail.
- Provide attentive and individualized service to meet the immediate satisfaction of guest requests
- Set up, clean, and serve tables promptly after use to ensure that guests can be seated on time.
- Clean, organize and maintain the designated service station and prepare a mise en place to ensure that the station is ready when needed
- Fulfil side duties such loading, luggage service, embarkation duties
- Complete knowledge of all menus presented to guests to answer guests' questions about ingredients.
- Responsible for the cleanliness, maintenance and upkeep of all equipment and ship property used to complete assigned tasks.
- Prevent breakage and loss of all equipment and use only authorised chemicals in an approved manner.
- Always show respect for co-workers and co-operate with all management decisions.
- Attends ship and departmental meetings as required.

During the time of his employment, **Simon Terza** has shown keen interest in his profession and proved himself capable of handling job-related responsibilities.

We have to come to know **Simon Terza** as an honest, reliable and professional employee. He carried out all tasks given to him to our full satisfaction. His behavior towards guests, superiors and crew was always courteous and correct at all times.

We would like to take this opportunity to thank him for his contribution and wish him every success for his future endeavors.

seachefs Human Resources Manager Mein Schiff 3

Majda Kurtic
Human Resources Manager
Mein Schiff 3

seachefs Service Manager Food & Beverage Mein Schiff 3

Christian Maier
Service Manager F&B
Mein Schiff 3

Rupert Kien
Vice President F&B Services
Operations TUIC
For and on behalf of ***sea**chefs Cruises Ltd.* Limassol

Certificate of Service
MV Mein Schiff 3

Name of Vessel:		Name of Seaman	Citizenship	Birth date:
MV Mein Schiff 3		SIMON TERZA	ITALY	04.08.2003
Official Number: 9641730	Port of Registry: VALLETTA	Rank or Rating: Senior Kellner / Senior Waiter	License/Pass or Book Number YB9888399	
Gross Tonnage: 99526	Power: 48000kw	Port of Engagement: Bremerhaven,Germany	Date of Engagement: 05.09.2023	TOTAL SERVICE Days 131
Trading Area: FOREIGN GOING	Call Sign: 9HA3062	Port of Discharge: Bremerhaven,Germany	Date of Discharge: 14.01.2024	

Remarks		
END OF CONTRACT TUI Cruises	Mein Schiff 3 TUI Cruises Valletta – Malta	Signature of Master Capt. Simon Boettger Name of Master Bremerhaven,Germany 14.01.2024
	Ship's Stamp	Place and Date